**Question 3:**

One of the registration websites requires your suggestion on the Usability aspects of their website.

Functional Requirement:

Launch a new Browser.

Open URL <https://www.bestundertaking.net/NewConnection.aspx>

Provide your feedback/improvements/suggestions as a Functional Quality Engineer and as an End - User in terms of

Functionality Usability

UI Aesthetics

**Response:**

Please find my feedback as follows:

**Functionality Usability:**

1. The form has only two options ‘Reset All’ and ‘Submit’ at the end. Another Option ‘Save’ can be provided so that if user fills form partially, can save the progress and later retrieve saved information from Application ID and continue from the same.
2. Can provide link to the home page of corporation when user clicks the ‘logo’ in the top left corner.

**UI Aesthetics:**

1. The title of the page ‘Online Form for New Electric Supply Connection’ should be more prominently visible on the page.
2. The ‘Type of Premise’ and ‘Category of Premise’ fields can accept the input via dropdowns instead of radio buttons.
3. The two questions in the bottom section of the page ' Whether power supply address is same as billing address’ and ‘Whether you want to opt for Green Energy?’ looks like have occupied more than necessary space. The space can be made concise.
4. There should be a ‘button’ for ‘Calculate Load’ instead of a text with hyperlink
5. The ‘I accept the Terms and Conditions’ text (near the ‘Total Load’ field) looks misplaced, it should be on next line and properly aligned with the page.
6. There are extra table outlines near and above the ‘View Terms & Conditions & Declaration’ link.